# **Frequently Asked Questions**

Need more information? Keep reading to find common questions & answers about The Blessing Board.



# Who can donate to The Blessing Board?

We accept donations from individuals, churches, universities, businesses, community groups, and organizations. If you are interested in donating your gently used furniture, you can fill out an *Online Donation Form* or contact our donations coordinator at 412-828-1023 or email at *donate@theblessingboard.org*.

# How are furniture donations received?

You can drop off your donations at either our Shaler or West Mifflin locations. Drop offs can be made free of charge Monday through Thursday between the hours of 9am and 3pm.

If you are in need of a pick up, we set appointments Monday through Thursday in morning and afternoon blocks. Our morning block is between 8:00am and 1:00pm. Our afternoon block is between 11:00pm and 2:00pm. Someone 18 years or older must be present at the time of the pick up. Fees will also apply.

# Why is there a fee for having furniture picked up?

Fees cover the cost of drivers and maintenance of the trucks. Our drivers work extremely hard and move an average of two complete households of furniture every day. Operating costs included gas, insurance, tires, inspections, any anything else needed to keep our trucks operational and our drivers picking up donated furniture for families in need. The fees are based on details, such as the number of items, the difficulty of the move and the distance traveled.

# How are we different from other organizations that pick up furniture?

We are serving families in need in our own communities. We will come into the house and pick up furniture from multiple levels. We are eco-friendly as our ministry is repurposing furniture that would end up in a landfill.

# What home medical equipment do you accept?

All donations must adhere to the following guidelines: All items must be in good condition (not broken, no rust and no missing parts); All items MUST BE CLEANED AND WIPED prior to donating; All supplies must be UNOPENED, UNUSED and DO NOT EXPIRE FOR AT LEAST 13 MONTHS

- Walkers
- Wheelchairs (manual only)
- Shower chairs/benches
- Tub transfer benches
- Rollators
- Knee scooters
- Raised toilet seats with handlebars (only)
- Bed rails
- Canes/Crutches
- Incontinence supplies (Unopened)

#### What items will you NOT accept?

#### Any items that are/have:

- Broken, mold/mildew, stained, rips/ tears, pet hair, cigarette smoke, urine, bed bugs or dry rot
- NOTE: Please understand that drivers and warehouse personnel have the right to refuse any items which are damaged, have mold or mildew, or are heavily stained.

#### Furniture

- Armoires (over 60 inches)
- Bunk/Loft/Trundle beds/Daybeds
- China cabinets (over 60 inches)
- Cribs/Toddler beds/bedding
- Curio cabinets
- Desks (over 4 feet, not dorm style), filing cabinets
- Entertainment centers
- Headboards/Footboards
- Office chairs
- Sectional couches/Futons
- Storage cabinets
- Waterbeds or waterbed frames

#### Toys/Crafts/Sporting Goods

- Bikes
- Craft items
- Exercise/Sporting Equipment
- Musical instruments/Pianos
- Stuffed animals/Toys/Gaming systems/ Board games

# Miscellaneous

- Artificial flowers
- Books
- Briefcases/Luggage/Suitcases
- Car seats (any age)
- Clothes
- Curtains & Curtain rods
- Food
- Knick Knacks/Decorations/Candles
- Tupperware/plasticware
- Water/Sport Bottles/Travel Mugs
- Wine and Beer Glasses

# **Appliances/Electronics**

- Computers
- Copiers
- Dishwashers
- Freezers
- Grills
- Oil or propane heaters
- Printers
- Stereos/Radios
- Tube TVs

#### **Other Medical Supplies**

- Medications or narcotics
- Medical supplies (opened, used, expire within 13 months)
- Homecare beds
- Powered wheelchairs
- Scrubs
- Broken anything
- Portable commodes
- Feeding Bags
- CPAP or BiPAP machines or accessories
- Defibrillators or accessories
- Glucometers or test strips
- Dialysis supplies
- Mercury-containing devices
- Chemicals, reagents or hazardous waste
- Oxygen tanks
- Liquid nutrition (tube fed or powdered)
- Motorized scooters
- Stuffed animals or clothing
- Books
- Inhalers
- Styrofoam of any kind
- Stairlifts

#### Outdoor/Garage

- Porch/Patio furniture (Seasonal: accepted March 1st-July 1st)
- Brooms/Shovels/Rakes/Garden Tools
- Shelving/Plastic storage containers
- Power tools/hand tools

#### What items will you accept for donation?

# Appliances: Note: All appliances must be in working condition

- Air conditioners (window ONLY)
- Boxed Fans ONLY
- Dryers (garage/ground level for removal)
- Electric heaters
- Flat Screen TVs ONLY (flat front & back)
- Refrigerators (garage/ground level for removal)
- Stoves (garage/ground level for removal)
- Washers (garage/ground level for removal)

#### **Kitchen and Dining Room Furniture**

- Buffets (small / under 60 inches wide)
- China cabinets (under 60 inches tall / MUST be two pieces)
- Dining/Kitchenette tables and chair sets
- Microwave stands

#### **Household Items**

- Clock Radios
- Dishes
- Lamps
- Mirrors / Framed ONLY (40 inches or less)
- Pots and pans
- Rugs (gently used)
- Sheets, blankets, comforters, pillows (NO king)
- Silverware/Utensils
- Small appliances (toasters, crockpots, blenders, microwaves, etc.)
- Towels
- Vacuum cleaners
- Wall art

# Bedroom Furniture (No King or Toddler Beds/ Bedding)

- Armoires (less than 60 inches / MUST be two pieces)
- Box springs (Twin/Full/Queen)
- Cedar Chests
- Chest of Drawers
- Dressers (no mirrors)
- Mattresses (Twin/Full/Queen)
- Metal Bed frames (Twin/Full/Queen)
- Nightstands
- Small Desks (dorm style ONLY / drawers on one side / 4ft or less)

#### **Living Room Furniture**

- Book shelves (small / under 60 inches tall)
- Coffee tables
- Couches, loveseats
- End tables
- · Living room chairs
- Ottomans
- Recliners
- Rocking chairs/gliders
- Seat lift chairs
- Sleeper sofas (must be in garage or on ground level for removal)
- TV stands (under 42 inches)

### Outdoor/Garage (Seasonal: accepted March 1 - July 1)

Porch/Patio Furniture

# Still have questions for The Blessing Board? Contact donate@theblessingboard.org

North Showroom 880 Butler Street Pittsburgh, PA 15223 South Showroom 1200 Lebanon Road West Mifflin, PA 15122

